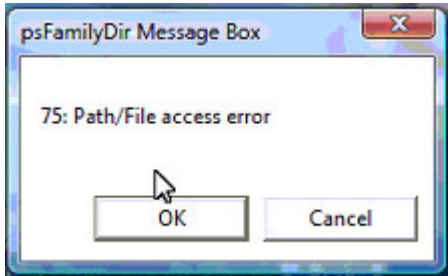


# ParishSOFT Known Errors

## Version 3.7.17 (Parish)

### 75: Path/File access error (posted on 8-13-10)

If the “75:Path/File access error” error comes up click on OK.



This is a known issue and ParishSOFT is looking to resolve this in the next release.

### Login name length issue (Posted on 9-14-10)

The login name for the status animarum login page has to be 20 characters or less. So if you are not able to type in your complete login name into the box then check with your system admin to have it shortened.

## Version 3.7.17 (Diocese)

### Posting a Pledge adjustment (posted on 9-14-10)

When posting a pledge adjustment the apostrophe “ ’ ” Can’t be used because it produces the following error:



The work around for now is to take out the apostrophe.

## Version 3.7.11

*(Posted on 9-24-09)*

On the daily postings screen if there are no entries posted for that day you will see an entry that looks like the following:

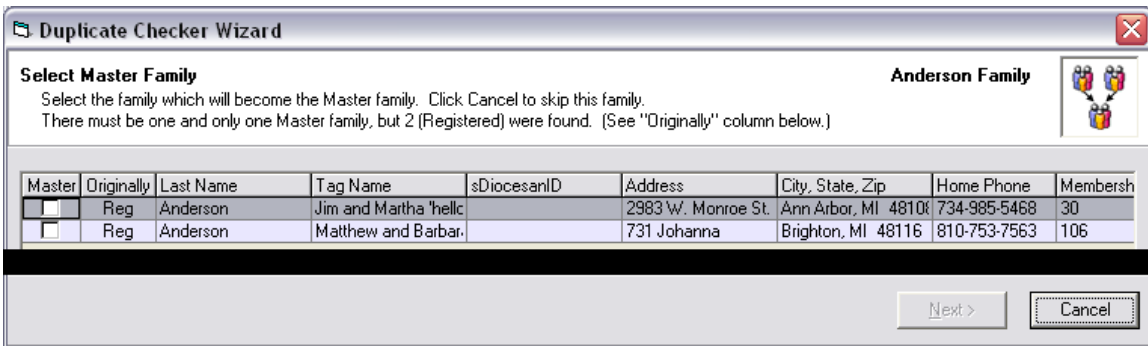


This is a display issue caused by a software glitch that ParishSOFT will fix in a later version.

## Version 3.6.27

### Duplicate Checker

When using the Duplicate Check program to combine your duplicates together and you come to the screen where it asks you to select which family is the master family as follows:



If you try to select the master family it will through an error as follows:



To get around this error you need to go into the family that is the duplicate record and mark them as not registered. Then the program will proceed correctly.

## **Version 3.6.33**

Microsoft access reports if the pledge report causes an error that says db need to be repaired and you are running office 2003 the following patch may work. Be sure to read instructions before applying and if in doubt call your computer support person.

<http://support.microsoft.com/kb/945674>